

# How to make amandabackup a domain user

## Information

Zmanda Cloud Backup creates the *amandabackup* user during installation. This user is used for backup and restoration, and is critical to the process.

The *amandabackup* user is created on the domain by default if a domain is detected. Users can choose to create the user locally instead. If no domain is detected, *amandabackup* is created locally.

If it is ever necessary to change from a local *amandabackup* user to a domain *amandabackup* user, please follow these directions.

## Option 1: Allow the installer to create the domain *amandabackup* user

The installer can take care of *amandabackup* account creation, even on a domain.

On any machine that is currently running ZCB, do the following:

1. Uninstall ZCB.
2. During uninstallation, you will be asked if you wish to preserve configuration details.
3. Say yes to preserve configuration details.
4. Re-install ZCB.
5. During installation you will be asked to create the *amandabackup* user account.
  - a. Be sure to choose the domain option.

If there are additional machines that run ZCB, please repeat steps 1-4 on each machine. On step 5, you will be asked to provide the password for the existing domain *amandabackup* account.

## Option 2: Add the domain *amandabackup* user manually

### Create *amandabackup* in Active Directory

On the domain controller:

- Create a new user in Active Directory.
- Enter *amandabackup* as the User Logon Name.
- Create a password for the *amandabackup* user.
- Be sure that the *user must change password at next logon* option is disabled.
- Be sure that the *password never expires* option is enabled.
- Add *amandabackup* to the following groups:
  - Administrators
  - Backup Operators
  - Domain Users
  - Users

Once the account is created on the domain, we must force ZCB to use the domain *amandabackup* user for the ZCB Services.

### Change the ZCB Services to use the new domain *amandabackup* user

Do the following on *every* system that needs to use the new domain *amandabackup* user.

- Open Services.msc
- Locate ZWC Service.
- Right-click and choose Properties.
- Go to the Log On tab.
- Change the log-on user to use the domain *amandabackup* user account instead of the local account.
- Apply the changes and restart the service.
- Repeat these steps for ZCB Service also.

If the password for the domain *amandabackup* user is identical to the password for the original local *amandabackup* user account, no further steps are necessary.

If the password is *not* the same, do the following.

- Open ZCB.
- Click on Preferences > Advanced.

- Use the Change Password option to change the password stored for the *amandabackup* user.
  - Please see [How to update the amandabackup user password](#) for more information.