

What is the *amandabackup* user?

Information

Upon installation, ZCB creates a new local user named *amandabackup*, and users are given the choice to make *amandabackup* a local user or a domain user.

For fine-grained access control, ZCB uses *amandabackup* for performing all backup related tasks.

What does *amandabackup* do?

amandabackup is used for nearly every ZCB function, including:

- Scheduling operations such as backup, upload, download, and restore.
- Starting operations triggered manually.
- Accessing encryption certificates.
- Storing encryption passphrases.
- Accessing mapped network drives.
- Running background services.

ZCB creates *amandabackup* with administrator privileges, which are required for backup-related tasks.

Windows domains and *amandabackup*

If you intend to run ZCB in a domain environment, *amandabackup* should be created as a domain user during installation.

Please see [How to use external or mapped network drives with ZCB](#), if you plan to backup networked mapped drives in a Windows Domain environment.

Additional information about *amandabackup*

To update the *amandabackup* user password, please see [How to update the amandabackup user password](#).