

What is the amandabackup user?

Information

Upon installation, ZCB creates a new local user named *amandabackup*. For fine-grained access control, ZCB uses *amandabackup* for performing all backup related tasks.

What does *amandabackup* do?

amandabackup is used for nearly every ZCB function, including:

- Scheduling operations such as backup, upload, download, and restore.
- Starting operations triggered manually.
- Accessing encryption certificates.
- Storing encryption passphrases.
- Accessing mapped network drives.
- Running background services.

ZCB creates *amandabackup* with administrator privileges, which are required for backup-related tasks.

Windows domains and *amandabackup*

If you intend to run ZCB in a domain environment, *amandabackup* must be created as a domain user. Please see [How to make amandabackup a domain user](#).

If you plan to backup networked mapped drives in a Windows Domain environment, you must start the ZWC Service as the DOMAIN/amandabackup user. Please see [How to use external or mapped network drives with ZCB](#).

Additional information about *amandabackup*

To update the *amandabackup* user password, please see [How to update the amandabackup user password](#).

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Unknown macro: 'mail-form'